



Concert Volunteer Requirements

Holt Winter Jam Concert Volunteer Eligibility Requirements:

- Volunteers must be age 16 or older and must complete Holt's online registration form, including the checkbox for the work agreement. This ensures you are in direct contact with Holt and will receive additional training and preparation details for the event.
- A registered volunteer may add "guest volunteers," but guests must also be 16 or older to participate and willing to serve in the same capacity as a registered volunteer. Registered volunteers must take an active role in helping to prepare their guests. Alternatively, you can direct your guests to register themselves to ensure direct contact with Holt. Please do not add guests who are already registered independently.
- Volunteers must show honest commitment to serving for the full event time as listed.
- Volunteers must be able to provide their own transportation, parking costs and food/drinks needed at the event.

Exceptions:

- Adoptive parent volunteers with children under 16: We are seeking additional support from adoptive families to work tables at the events this year! Holt allows each registered adoptive parent volunteer to bring up to two of their own minor children as guests to accompany them at no cost. When completing the online registration form, under comments, please identify your children as "minor child of adoptive parent" and include your child's name and age. Children under 16 will not be permitted to manage the payment information on our sign-up forms so we ask for your help with this compliance.
- Registered volunteers/group leaders requesting venue access for a member of your party who will NOT be volunteering or who is younger than 16: Contact the volunteer coordinator for approval. You may be permitted to have this person enter through the volunteer entry, but pay the \$10 fee in cash at the door to the on-site tour rep.

Required training after registration includes:

- [Reviewing an infographic about PCI compliance/credit card handling procedures](#)
- [Watching a video about how to sign up a child sponsor](#)
- Participating in an onsite orientation the evening of the concert

All training materials will be sent to you via email at the appropriate time.